



NONDISCRIMINATION NOTICE

Discrimination is Against the Law

The Ellwood City Hospital complies with applicable Federal and State civil rights laws. The Ellwood City Hospital does not exclude people, treat them differently, or discriminate on the basis of race, color, religious creed, ancestry, union membership, age, gender, sexual orientation, gender identity or expression, national origin, AIDS or HIV status or disability.

The Ellwood City Hospital provides free aids and services to people with disabilities to communicate effectively with us and provides free language services to people whose primary language is not English.

If you need these services, contact the Ellwood City Hospital's Civil Rights Coordinator / Chief Quality Officer.

If you believe that the Ellwood City Hospital has failed to provide these services or discriminated in another way on the basis of race, color, religious creed, ancestry, union membership, age, gender, sexual orientation, gender identity or expression, national origin, AIDS or HIV status or disability, you can file a grievance with: Ellwood City Hospital Civil Rights Coordinator / Chief Quality Officer, 724 Pershing Street, Ellwood City, PA 16117; 724-752-0081, or Fax: 724-752-0966. You can file a grievance in person or by mail or fax. If you need help filing a grievance, the Civil Rights Coordinator / Chief Quality Officer is available to help you.

You can also file a civil rights complaint with the following agencies:

*(Federal) Civil Rights Complaints

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-868-1019; 1-800-537-7697

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

(PA) Civil Rights Complaints-Hospital Patients

Division of Acute & Ambulatory Care
Room 532 Health & Welfare Building
625 Forster Street
Harrisburg, PA 17120-0701
717-783-8980 (Phone); 717-705-6663 (Fax)
Complaint Hotline: 1-800-254-5164

http://www.portal.state.pa.us/portal/server.pt/community/complaint_form/20164

(PA) Civil Rights Complaints-Home Health Agency Patients

Division of Home Health
132 Kline Plaza Suite A
Harrisburg, PA 17104
717-783-1379 (Phone); 717-772-0232 (Fax)
Complaint Hotline: 1-800-254-5164

http://www.portal.state.pa.us/portal/server.pt/community/complaint_form/20164

Note: * - Federal Civil Rights Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

LANGUAGE ASSISTANCE SERVICES

English

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-724-752-0081.

Spanish

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al: 1-724 752-0081.

Chinese

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電：1-724-752-0081

Vietnamese

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số: 1-724-752-0081).

Russian

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-724-752-0081.

Pennsylvania Dutch

Wann du [Deutsch (Pennsylvania German / Dutch)] schwetzsch, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-724-752-0081).

Korean

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다.
1-724-752-0081 번으로 전화해 주십시오.

Italian

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-724-752-0081.

Arabic

بالمجان لك توافر ال لغوية المساعدة خدمات ف إن ال لغة، انكرت تحدث ك نت إذا ملحوظة 1-724-752-0081 (رقم
وال بك ال صم هات ف 1-724-752-0081). ب رقم ات صل

French

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-724-752-0081.

German

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-724-752-0081.

Gujarati

સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-724-752-0081.

Polish

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-724-752-0081.

French Creole (Haitian Creole)

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-724-752-0081.

Mon-Khmer, Cambodian

ប្រយ័ត្ន: បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតថ្លៃ គឺអាចមានសំរាប់អ្នក។ ចូរ ទូរស័ព្ទ 1-724-752-0081។

Portuguese

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-724-752-0081.



NONDISCRIMINATION NOTICE

EMPLOYMENT DISCRIMINATION COMPLAINTS INITIATED BY FACILITY/PROVIDER STAFF:

Facility or provider staff should contact their local Human Relations Commission and/or the Pennsylvania Human Relations Commission as follows:

To File a Complaint:

Complaints must be filed with the PHRC Regional Office serving your county as listed below.

General Inquiries: PA Human Relations Commission Executive Offices 333 Market St., 8th Floor Harrisburg, PA 17101-2210 (717) 787-4410 (717) 787-7279 TTY users only Office Hours: 8:30 a.m. to 5:00 p.m. M-F phrc@pa.gov

Harrisburg Regional Office 333 Market Street, 8th Floor Harrisburg, PA 17101-2210 (717) 787-9780 (717) 787-7279 TTY users only Office Hours: 8:30 a.m. to 5:00 p.m. M-F (serves Adams, Bedford, Berks, Blair, Bradford, Cambria, Carbon, Centre, Clinton, Columbia, Cumberland, Dauphin, Franklin, Fulton, Huntingdon, Juniata, Lackawanna, Lancaster, Lebanon, Lehigh, Luzerne, Lycoming, Mifflin, Monroe, Montour, Northampton, Northumberland, Perry, Pike, Schuylkill, Snyder, Somerset, Sullivan, Susquehanna, Tioga, Union, Wayne, Wyoming and York counties)

Philadelphia Regional Office 110 North 8th Street, Suite 501 Philadelphia, PA 19107 (215) 560-2496 (215) 560-3599 TTY users only Office Hours: 8:30 a.m. to 5:00 p.m. M-F (serves Bucks, Chester, Delaware, Montgomery and Philadelphia counties)

Pittsburgh Regional Office 301 Fifth Avenue Suite 390, Piatt Place Pittsburgh, PA 15222 (412) 565-5395 (412) 565-5711 TTY users only Office Hours: 8:30 a.m. to 5:00 p.m. M-F (serves Allegheny, Armstrong, Beaver, Butler, Cameron, Clarion, Clearfield, Crawford, Elk, Erie, Fayette, Forest, Greene, Indiana, Jefferson, Lawrence, McKean, Mercer, Potter, Venango, Warren, Washington and Westmoreland counties)

To report a bias incident anywhere in PA: (Find out more about bias & hate crimes here.) (717) 787-4410 (717) 772-0420 Fax (717) 787-7279 TTY users only.